



SAQI National Quality Week 2026 CONFERENCE PROGRAMME

12 - 13 November 2026

CSIR International Conference Centre, Pretoria



THE
POWER OF PROCESS

QUALITY BY DESIGN, NOT BY CHANCE

EVENT SCHEDULE 12 NOVEMBER 2026 - DAY 1

MC - Zoe Mthimunya



DAY ONE | 12 NOVEMBER 2026



🕒 09:00 - 09:20

Welcome and Opening

Larry Borowitz
Chairman
SAQI



🕒 09:20 - 09:50

National Quality Week Theme The Power of Process | Quality by Design, not by Chance®

Jacques Snyders
Managing Director
SAQI



🕒 10:00 - 10:55

Transforming Manufacturing Organisations, the TQM Way - SRF's Journey

Mr J. Ravikant
Senior Vice President and Head – Corporate TQM
SRF Limited (India)



Keynote Speaker



🕒 11:00 - 11:25 | TEA BREAK



🕒 11:30 - 12:10

Re-Designing the Auditing Process: What Auditors need to Learn in the Age of AI Agents

Mr Richard Shai
Executive Head of Department: Compliance Assurance and Reviews
Vodacom Group



🕒 12:15 - 12:55

Process-Based Quality Management Builds Confidence in the South African Essential and Vegetable Oils Industry

Dr Elsie Meintjies
Chief Technical Advisor, Global Quality and Standards Programme - South Africa Project (GQSP-SA)
United Nations Industrial Development Organization



🕒 13:00 - 13:40 | LUNCH



🕒 13:45 - 14:25

Process Quality as Statecraft: A Framework for Continuous Improvement in Occupational Training

Ms Nozipho Zondi
Deputy Director: Quality Assurance, Monitoring and Evaluation
Department of International Relations and Cooperation (DIRCO)



🕒 14:30 - 15:10

Management of Special Processes in the Rail Industry

Ms Nanda Didiza
Special Process Manager
Gibela Rail Consortium



🕒 15:15 - 16:00 | CLOSING DAY 1 AND NETWORKING



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EVENT SCHEDULE

13 NOVEMBER 2026 - DAY 2
MC - Zoe Mthimunya



DAY TWO | 13 NOVEMBER 2026



🕒 09:00 - 09:40

AI and the Future of Quality

Dr Vanessa Mothilal

Head: CX and Training
Digicall

DIGICALL



🕒 09:45 - 10:25

Approaches to Quality and Efficient Processes with Competitive Advantage

Professor Nelson Madonsela

Head of Department: Quality and Operations Management
University of Johannesburg



FACULTY OF
ENGINEERING AND THE
BUILT ENVIRONMENT

🕒 10:30 - 10:50 | SAQI CEREMONY | L4 Delegates

🕒 10:55 - 11:25 | TEA BREAK



🕒 11:30 - 12:10

How Professional Competence Strengthens Project Delivery, Reduces Failures and Improves Quality Outcomes

Mr Kobus Van Wyngaard

Registration Manager
South African Council for the Project and Construction Management Professions (SACPCMP)

SACPCMP
The South African Council for the Project and Construction Management Professions
— CONSTRUCTING NEW PERSPECTIVES —



🕒 12:15 - 12:55

Analysing Quality at Source in Beverage Manufacturing - A Competitive Advantage

Mr Tebogo Mowandi

Supply Chain Operations Lead - Africa FOB
PepsiCo



🕒 12:55 - 13:45 | FINGER LUNCH & NETWORKING

🕒 14:00 - 14:30 | CLOSING of CONFERENCE & NETWORKING

Thank You for Attending SAQI's National Quality Week Conference 2026

South African Quality Institute

Improving the quality of life of all South Africans

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