

**B58**



## **New SA Excellence Model**

**Purpose:**

This training course is designed for the Quality Managers, Operations Managers and all Engineers, who would like to have a more detailed understanding of the New SA Excellence Model.

**Duration:**

2 days

**Course Content:**

- What is SAEM
- Leadership excellence
- Cost of Poor quality
- Elements of the SA Excellence model
- Leadership
- Strategy & Planning
- Client focus
- Organisational Results
- Employee Management
- Resource Management
- Core Processes