



**B41**

## **Introduction to Quality Control**

**Purpose:**

This training course is designed for the Inspectors, Technicians and Team Leaders who would like to have a more detailed understanding of Quality Control.

**Duration:**

2 days

**Course Content:**

- Importance of quality
- What is quality
- Quality organisation
- Quality function
- What is ISO 9000 QMS
- Benefits of ISO 9000
- 8 QM principles
- Process approach
- Who is your customer
- PDCA
- Basic inspection & testing
- Inspection planning
- Quality characteristics
- Inspection standards
- ID & traceability
- Process control
- Metrology
- Basic quality costing